

# Sage CRM

## Sage E-marketing for Sage CRM

### Email marketing made easy

Businesses today need to deploy clever marketing initiatives in order to generate leads and communicate effectively with their customers. They face the dual challenge of ensuring that they are effectively communicating with their existing customers and prospects while keeping costs to a minimum.

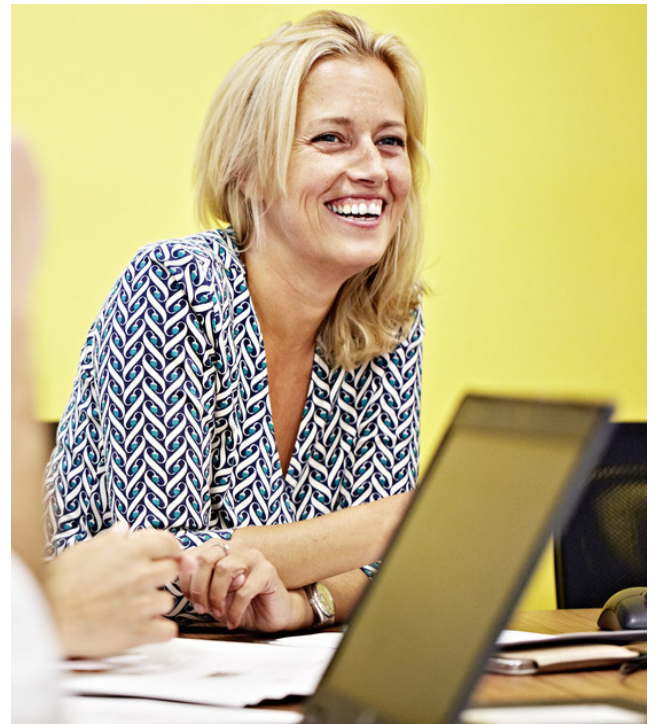
Email marketing is one of the most popular marketing communications methods favoured by these companies today. With minimal resource requirements, every small or medium sized company can deliver personal, relevant and timely email marketing communications to customers and prospects alike.

Sage E-marketing for Sage CRM gives businesses like yours built-in email marketing within Sage CRM, allowing you to quickly and easily build campaign lists, design effective email communications and deliver your messages to the right people at the right time for maximum impact. Responses to your email campaigns can be analysed in real-time, allowing you to continuously make improvements and maximise your ROI.

### Execute Highly Targeted Campaigns

With Sage E-marketing for Sage CRM, your teams can quickly create personalised and targeted emails using over 90 highly professional email templates that cover all communication needs. Templates can be edited quickly and easily directly from within Sage CRM allowing you to personalise them with your logo, contact details, hyperlinks and call to action.

Your teams can also use mail merge fields to build email templates that auto-fill the recipient's and sender's information so templates are ready to send right away.



### Benefits Snapshot

- Simple 3-step wizard for rapid campaign execution
- Over 90 attention-grabbing templates that can be personalised quickly and easily
- Rapid creation of groups from segmented prospects and customer lists
- Automated drip marketing campaigns
- Open, click and bounce rate tracking
- Auto-feed of metrics into Sage CRM for rapid ROI calculation
- Integrated telesales follow-up
- Simple campaign cloning for consistent execution and departmental collaboration



Users can benefit from a simple 3-step wizard to easily create new e-marketing campaigns with a choice of over 90 templates to get started immediately.

“Sage CRM adds a new level of professionalism to our direct mail, telemarketing and email campaigns. The detailed reports we generate give us immediate results, so we can tweak a campaign for greater effectiveness. Our campaigns are at least 20 per cent more successful due to Sage CRM.”

Tom Matheny,  
Database Marketing Manager,  
Buffalo Sabres

## Automated Drip Marketing Campaigns

Drip marketing campaigns can be quickly and easily created thanks to Sage E-marketing for Sage CRM. Drip marketing campaigns enable companies to build brand awareness quickly and cost effectively by sending a series of marketing messages to contacts automatically reaching the right people at the right time.

Using the smart-sending features, users can run e-marketing campaigns based on a specific date, leave it to run perpetually or provide specific dates when it should be sent. Users can also preview e-marketing campaigns to ensure that all elements are in order before the email is ready to be sent.

## Close the Loop with Telesales

Targeted groups can be quickly and easily created within Sage CRM using filtering features enabling users to segment campaigns to a specific group of prospects or existing customers. This ensures that all communications are focused on the groups that will provide the highest return and generate the most leads for the sales team.

Once the email campaign has been executed, a telesales call list can be created based on responses, closing the loop between email and telesales. Sage CRM web self-service can be easily linked to your marketing campaign landing pages. This will not only help drive prospect and lead generation but will also assist with customer retention campaigns for existing customers.

## Measure Campaign Results

Sage E-Marketing for Sage CRM enables you to gather valuable information about your contacts interaction with your email messages, such as who opened a message, what links were clicked and more. Responses can be analysed in real-time and campaigns can be tweaked continuously to ensure that companies get the maximum ROI from each and every campaign. From open rates to click and bounce tracking rate, this easy-to-use feature will not only help quantify the success of an email marketing campaign but will allow users to pinpoint exactly how they can improve their communications and keep customers and prospects engaged.

## Email send limits and Users

Sage E-marketing for Sage CRM comes with a 2 user licence with a send limit of 2,000 emails per day. Should customers need to purchase additional emails they can purchase an additional 1,000 email bundle. In a similar way new users can be added to the account at a low monthly cost.



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## About Sage CRM

Over 14,000 small and medium sized companies across the globe use Sage CRM every day to accelerate sales, drive business productivity and make every customer interaction count. It is used by enterprising, growing companies seeking new ways to interact with customers, leverage the power of social media and take advantage of the latest mobile developments to further grow their business. When combined with Sage ERP, our customers enjoy better business insight, increased efficiencies and productivity, and gain a single, customer-centric view across their entire business. So whether you're just starting out or have already grown to several hundred employees, Sage CRM can help accelerate your business success.